

State	Agency	Address	website	Contact	Phone	e-mail
Alabama	Agency Alabama Commission on Higher Education	P.O.Box 302000 Montgomery, AL 36130-2000	http://www.achc.state.al.us/federal-rgf.pdf			
	Alabama Department of Postsecondary Education	P.O. Box 302130 Montgomery, AL 36130-2000	http://www.accs.ec/complaintform.aspx			
Alaska	Alaska Commission in Postsecondary Education	P.O. Box 110505 Juneau, AK 99811-0505	http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection	Kierke Kussart	907-465-6741	EED.ACPE-IA@alaska.gov
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington Street, Room 250 Phoenix, AZ 85007	http://azppse.state.az.us/student_info/compliance.asp			
Arkansas	Arkansas Higher Education Coordinating Board - Arkansas Department of Higher Education	114 East Capitol Avenue Little Rock, AR 72201	http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/Delores/Appendix%20%20student%20Grievance%20complaint%20process%20%20new.pdf			ADHE.Info@adhe.edu
California	[Approved Institutions] California Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95788-0818	http://www.hippe.ca.gov/forms_pubs/complaint.pdf			hppe@dca.ca.gov
	[Exempt Institutions] Attorney General's Office California Department of Justice	Attn: Public Inquiry Unit P.O.Box 904455	http://oag.ca.gov/consumers			
Colorado	Colorado Department of Higher Education	Sacramento, CA 94244-2550 1560 Broadway, Suite 1600 Denver, CO 80202	http://highered.colorado.gov/Academics/Complaints/ http://highered.colorado.gov/DPCS/Students/complaint.html			
Connecticut	Connecticut Department of Consumer Protection	165 Capitol Avenue, Room 110 Hartford, CT 06106	http://ct.gov/dcp/lib/dcp/consumer_statement_CPF2-2.pdf		800-842-2649	trad.practices@ct.gov
Delaware	Delaware Higher Education Office	Carvel State Office Building, 9th floor, 820 N. French Street Wilmington, DE 19801-3509				dheo@dhe.k12.de.us
	Delaware Attorney General	Consumer Protection Wilmington: 820 N. French Street, 5th floor Wilmington, DE 19801-3509				consumer.protection@state.de.us
District of Columbia	District of Columbia Office of the State Superintendent of Education	Education Licensure Commission, 810 First Street, NE, 9th Floor Washington, DC 20002	http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf			
Florida	Florida Commission for Independent Education	325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400	http://www.fdicor.org/cie/complaint.asp			
Georgia	Georgia Nonpublic Postsecondary Education Commission	2682 E. Exchange Pl. #220 Tucker, GA 30084-3334	http://rules.sos.state.ga.us/docs/392/5/06.pdf			
Hawaii	Hawaii State Board of Education	P.O. Box 2360 Honolulu, Hawaii 96804				ocpe@dca.hawaii.gov
Idaho	Idaho State Board of Education	Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, P.O. Box 83720 Boise, ID 83720-0837				
Illinois	Illinois Board of Higher Education	431 East Adams, 2nd Floor Springfield, Illinois 62701-1404				info@ibhe.org
Indiana	Indiana Board for Proprietary Education	Attn: Director of Regulatory Compliance 302 W. Washington Street, Room E201 Indianapolis, IN 46204	http://in.gov/chc/2744.htm			
Iowa	Iowa Student Aid Commission	603 E. 12th Street, 5th Floor Des Moines, IA 50319	https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf			info@iowacollegeaid.gov
Kansas	Kansas Board of Regents	1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368	http://kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf			
Kentucky	Kentucky Council on Postsecondary Education	1024 Capital Center Dr. # 320 Frankfort, KY 40601-7512				Sarah.levy@ky.gov
	Office of the Attorney General	Capitol Suite 118, 700 Capitol Avenue Frankfort, KY 40601-3449	http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx			consumer.protection@ag.ky.gov
Louisiana	Louisiana Attorney General Office, Consumer Protection Section	P.O. Box 44065 Baton Rouge, LA 70804	http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0		800-351-4887 225-326-6465	consumerinfo@ag.state.la.us
	Louisiana Board of Regents	Attn: Nancy Beall or Dr. Larry Tremblay P.O. Box 2677 Baton Rouge, LA 70821-3677	http://www.regentsfiles.org/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf			
Maine	Maine Department of Education	Harry Osgood - Complaints 23 State House Station Augusta, ME 04333-0023				harry.osgood@maine.gov
	Maine Attorney General	Consumer Protection Division 6 State House Station Augusta, ME 04333	http://www.maine.gov/ag/consumer/complaints/index.shtml			
Maryland	Maryland Higher Education Commission	6 North Liberty Street, 10th Floor Baltimore, MD 21201	http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf		410-767-3388	
	Office of the Attorney General	Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202	http://www.oag.state.md.us/Consumer/complaint.htm		410-528-8662	consumer@oag.state.md.us
Massachusetts	Massachusetts Board of Higher Education	One Ashburton Place, Room 1401 Boston, MA 02108	http://www.mass.edu/forstudents/complaints/complaintprocess.asp			
Michigan	Michigan Department of Licensing and Regulatory Affairs	Bureau of Commercial Services, Licensing Division Propriety School Unit Staff 201 N. Washington Sq. Lansing, MI 48913	http://michiganps.net/complaint.aspx			
Minnesota	Minnesota Office of Higher Education	1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227	http://www.ohc.state.mn.us/mPg.cfm?pgID=1078			
Mississippi	Mississippi Commission of Proprietary Schools and College Registration	325 Westwood Road Jackson, MS 39211-6453	http://www.sbcjc.ce.ms.us/pdfs/pg/PSCComplaintForm.pdf			
	Office of the Attorney General	Consumer Protection Division P.O. Box 22047 Jackson, MS 39225-2947	http://agjimblood.com/index.php/sections/consumer/complaints			
Missouri	Missouri Department of Higher Education	205 Jefferson Street P.O. Box 1459 Jefferson City, MO 65102-1459	http://dhe.mo.gov/documents/POLICYONCOMPLAINTRAINRESOLUTION-reviseddraft.pdf			info@dhe.mo.gov
Montana	Montana Board of Regents	Office of Commissioner of Higher Education Montana University System 2200 Broadway Street P.O. Box 203201 Helena, MT 59620-3201				
	Montana Office of Consumer Protection	2225 11th Avenue P.O. Box 200151 Helena, MT 59620-0151	https://doj.mt.gov/consumer/			contactocp@mt.gov
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	P.O. Box 95005 Lincoln, NE 68509-5005				
	Nebraska Attorney General	Consumer Protection Division 2115 State Capitol Lincoln, NE 68509	http://www.ago.ne.gov/resource/forms/consumer_complaint		800-727-6432	
Nevada	Nevada Commission on Postsecondary Education	3663 East Sunset Road, Suite 202 Las Vegas, Nevada 89120	http://cpe.state.nv.us/CPE%20Complaint%20Info.htm			

New Hampshire	New Hampshire Department of Education	Atten: Stephen Berwick, Coordinator Dispute Resolution and Constituent Complaints 101 Pleasant Street Concord, NH 03301 P.O. Box 642 Trenton, NJ 08625		Stephen Berwick	603-271-2299	Stephen.Berwick@doe.nh.gov
New Jersey	New Jersey Higher Education					nj_che@che.state.nj.us
	New Jersey Division of Consumer Affairs	124 Halsey Street Newark, NJ 07102	http://www.nj.gov/oag/ca/complaint/ocp.pdf			
New Mexico	New Mexico Higher Education Department	2048 Galisteo Santa Fe, NM 87505	http://www.hed.state.nm.us/Complaint_3.aspx			
New York	New York Office of College and University Evaluation	New York State Education Department 5 North Mezzanine Albany, NY 12234	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINPO.html			ocueinfo@mail.nysed.gov
North Carolina	Board of Governors for the University of North Carolina	Postsecondary Education Complaints c/o Assistant Director of Licensure and Workforce University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 State Capitol - 15th floor 6000 E. Boulevard Ave., Dept. 270 Bismarck, ND 58505-0610	http://www.norcarolina.edu/aa_planning/licensure/resources.htm http://www.ncdoi.gov/Consumer/2-2-12-File-a-Complaint/Complaint-Form.aspx			studentcomplaint@northcarolina.edu
North Dakota	[Approved Institutions] North Dakota Department of Career and Technical Education	Parrell Grossman, Director, Consumer Protection Division Gateway Professional Center 1050 E. Interstate Ave, Suite 200 Bismarck, ND 58503-5774	http://www.ag.state.nd.us/CPAT/ConsumerComplaints.htm	Parrell Grossmann	701-328-5570	
Ohio	Ohio Board of Regents	30 East Broad Street, 36th Floor Columbus, OH 43215-3414				
	Ohio Attorney General	Consumer Protection Section 30 East Broad Street, 14th Floor Columbus, OH 43215-3400	http://www.ohioattorneygeneral.gov/about-og/file-a-complaint.aspx			
	Ohio State Board of Career Colleges and Schools	30 East Broad Street, Suite 2481 Columbus, OH 43215	http://www.scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx			
Oklahoma	Oklahoma State Regents for Higher Education	653 Research Parkway, Suite 200 Oklahoma City, OK 73104				
	Oklahoma Office of the Attorney General	Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105 1500 Valley Drive, Suite 100 Esperance, OR 97401	http://www.oag.state.ok.us/oagweb/ocomp.html			
Oregon	Oregon Higher Education Coordinating Commission	Financial Fraud/Consumer Protection Section 1162 Court Street NE Salem, OR 97301-4996	https://justice.oregon.gov/forms/consumer_complaint.asp			
Pennsylvania	Pennsylvania Department of Education	333 Market Street Harrisburg, PA 17126-0333	http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474			
	Office of Attorney General	Bureau of Consumer Protection 14th Floor, Strawberry Square Harrisburg, PA 17120 Shepard Building 80 Washington Street Providence, RI 02903	http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf			
Rhode Island	Rhode Island Board of Governors for Higher Education		http://www.rhighe.org/Sa1031912.pdf			
	Rhode Island Department of Attorney General	Consumer Protection Unit 150 South Main Street Providence, RI 02903 1122 Lady Street, Suite 300 Columbia, SC 29201	http://www.rdg.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf http://www.rdg.state.ri.us/contact/consumercomplaint.php		401-274-4400	contactus@riagf.ri.gov
South Carolina	South Carolina Commission on Higher Education	1122 Lady Street, Suite 300 Columbia, SC 29201	http://www.che.sc.gov/AcademicAffairs/License/1_Complain%20Procedures%20and%20Form-Generic.pdf		803-737-3918	
South Dakota	South Dakota Secretary of State	Atten: Jason M. Grant State Capitol 500 East Capitol Avenue Pierre, SD 57501-5070		Jason M. Grant		sdsoo@state.sd.us
	South Dakota Office of Attorney General	Division of Consumer Protection 1302 E. Hwy 14, Suite 3 Pierre, SD 57501-8063	http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx			
Tennessee	Tennessee Higher Education Commission	404 James Robertson Parkway, Suite 1900 Nashville, TN 37243	http://tn.gov/the/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf			
Texas	Texas Higher Education Coordinating Board	1200 E. Anderson Lane Austin, TX 78752				
	Office of the Attorney General	Consumer Protection Division P.O. Box 12548 Austin, TX 78712-0548 160 East 300 South Salt Lake City, UT 84111	https://www.oag.state.tx.us/consumer/omplain.shtml https://www.oag.state.tx.us/forms/cpd/form.php https://www.oag.state.tx.us/consumer/complaintform.pdf http://consumerprotection.utah.gov/complaints/index.html			consumerprotection@utah.gov
Utah	Utah Division of Consumer Protection					
Vermont	Vermont Department of Education	State Board of Education 120 State Street Montpelier, VT 05620-2503	http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf			
	Vermont Attorney General	109 State Street Montpelier, VT 05609-1001				
Virginia	State Council of Higher Education for Virginia	101 N. 14th Street, James Monroe Building Richmond, VA 23219	http://www.schev.edu/students/studentcomplaint.asp			communications@schev.edu
Washington	Washington Student Achievement Council	917 Lakertidge Way P.O. Box 43430 Olympia, WA 98504-3430 1018 Kanawha Blvd. E, Suite 700 Charleston, WV 25301-2800	http://www.wsac.wa.gov/WashingtonInstitutions/ProtectingConsumers			dainfo@wsac.wa.gov
West Virginia	West Virginia Higher Education Policy Commission					
	West Virginia Office of the Attorney General	Consumer Protection Division P.O. Box 1789 Charleston, WV 25325-1789	http://www.wvago.gov/pdf/letter%20accompanying%20complaint.pdf http://www.wvago.gov/pdf/general%20complaint.pdf			
Wisconsin	Wisconsin Educational Approval Board	201 W. Washington Avenue, 3rd Floor P.O. Box 8696 Madison, WI 53708	http://eab.state.wi.us/resources/complaint.asp			eabmail@eah.wisconsin.gov
Wyoming	Wyoming Department of Education	2300 Capitol Avenue Halfway Building, 2nd Floor Cheyenne, WY 82002-0020				
	Attorney General's Office	123 Capitol Building 200 W. 24th Street Cheyenne, WY 82002				
Guam	Not yet developed					
Puerto Rico	Puerto Rico Council on Higher Education	P.O. Box 1900 San Juan, PR 00910-1900				
	Puerto Rico Department of Justice	P.O. Box 9020192				

Virgin Islands Government of the United States Virgin Islands

San Juan, PR 00902-0192
Department of Education
Office of the Commissioner
1894 Kingens Gate
St. Thomas, VI, 00802